

WLTC Terms and Conditions

Windsor Lawn Tennis Club is a non-profit making organisation run for our members and their guests. When becoming a member of WLTC you accept the following Terms and Conditions:

Membership & Guests

1. Membership with WLTC commences once the member has read and agreed to the Terms and Conditions set out here and on WLTC's website and once payment has been received.
2. Membership subscriptions cannot be paused, unless agreed in writing by the club manager.
3. Any missed payments must be paid at the bar within 14 days of the member being notified, any longer and the member's account will be inactivated. The member will be required to rejoin the waiting list and could be subject to the joining fee.
4. Misuse of this membership will result in its termination.
5. Management of WLTC reserve the right to cancel any membership should the member display in any way actions which breach the Terms and Conditions set out by WLTC.
6. Members are permitted to bring guests to play at the club. Each guest must be tagged on 'MYCOURTS' and the appropriate fee paid via the members account BEFORE going on court. It is also the members responsibility to inform the guest of the code of conduct expected of the guest while on the club premises.
7. Both annual and monthly memberships are for a minimum of 1 year from the date they begin.
8. To cancel membership, a request must be received in writing to tennismanager@wltc.co.uk
9. Junior members (under 14 years of age) must always be accompanied by a responsible adult who can take responsibility for the health and well-being of the junior while they are present at the club.
10. As this is a members only club, all staff members are entitled to question anyone whom they do not recognise as to their purpose for visiting the club (should it not otherwise be obvious).
11. Abuse, both verbal and physical, towards any members of the club or members of staff is completely unacceptable and will result in immediate termination of membership without refund.

Court Etiquette

If you have a court booked but there are players on it and it is past the start time of your session, please signal politely to the players on court that you have booked and are waiting and the players must then vacate the court.

If your ball goes onto another court, wait until the players on that court stop playing, you can then either ask for the ball back, or fetch it yourself.

Always go round the net, not over it.

If you need to cross a court to get to another court, wait until the point has finished or the people playing on the court signal for you to cross - do not walk behind junior or adult players or a coaching session if they are playing a point.

Spectators should consider players' feelings and not offer advice, adverse comments or call out during games. Speak quietly if you have to use your phone near the courts.

Players should not shout or swear on court. Please act professionally and do not shout out during rallies.

If there is a match (*team players representing WLTC only*) and they have not finished in time, unfortunately you will not be able to play on the court. The club allocates court time to matches but on occasion they can overrun. Please go the bar and ask a member of staff for help you book a different court (*depending on availability*).

BOOKINGS

All court bookings **MUST** be made via your MYCOURTS member account, and your playing partner/s **MUST** be tagged in your booking – maximum number of 4 per court.

All guests **MUST** be tagged to your booking when you select a playing partner and payment made at the point of booking – by selecting 'guest'.

CLOTHING

Tennis wear and tennis shoes are the only clothing permitted on court.

NO – jeans, dresses (i.e. non-tennis 'day dresses'), football kits, shoes which leave marks, or playing topless, or in undervests.

FOOD & DRINKS

Only sports drinks or water, in sealed containers (no glass), are allowed on court, together with sports snacks.

No gum should be chewed on court.

Communication

All our members agree to have their information stored by the club and contact details to be distributed to other members for competition and league purposes. Members also agree to receive information from the club by email.

Club Policies

All members also agree to follow our standards and policies which can be found at [INSERT URL HERE](#) and include:

WLTC Code of Conduct
WLTC Diversity and Inclusion Policy
WLTC Safe Guarding Policy
WLTC Health & Safety