## **WLTC Terms and Conditions**

Windsor Lawn Tennis Club is a non-profit making organisation run for our members and their guests. When becoming a member of WLTC you accept the following Terms and Conditions:

#### Membership & Guests

- 1. Membership with WLTC commences once the member has read and agreed to the Terms and Conditions set out here and on WLTC's website and once payment has been received.
- 2. Misuse of this membership will result in its termination.
- 3. Management of WLTC reserve the right to cancel any membership should the member display in any way actions which breach the Terms and Conditions set out by WLTC.
- 4. Members are permitted to bring the same guest to play at the club no more than 6 times per year. The guest must be signed in by the member at the bar, and the relevant fee be paid, BEFORE going on to court. It is also the member's responsibility to inform the guest of the code of conduct expected of the guest while on the club premises.
- 5. Both annual and monthly memberships are for a minimum of 1 year from the date they begin.
- 6. To cancel membership a request must be received in writing to tennismanager@wltc.co.uk
- 7. Junior members (under 13 years of age) must always be accompanied by a responsible adult who can take responsibility for the health and well being of the junior while they are present at the club.

### **Court Etiquette**

If you have a court booked but there are players on it and it is past the start time of your session, please signal politely to the players on court that you have booked and are waiting and the players must then vacate the court.

If your ball goes onto another court, wait until they stop playing until you either ask for the ball, or fetch it.

Always go round the net, not over it.

If you need to cross a court to get to another court, wait until the game has finished or the people playing on the court signal for you to cross - do not walk behind junior or adult players or a coaching session if they are playing a point.

**Spectators should** consider players' feelings and not offer advice, adverse comments or call out during games. Speak quietly if you have to use your phone near the courts.

Players should not shout or swear on court. Please act professionally and do not shout out during rallies.

If there is a match (*team players representing WLTC only*) and they have not finished in time, unfortunately you will not be able to play on the court. The club allocates court time to matches but on occasion they can overrun. Please go the bar and ask a member of staff for help you book a different court (*depending on availability*).

#### BOOKINGS

All court bookings **MUST** be made via your MYCOURTS member account, and your playing partner/s **MUST** be tagged in your booking – maximum number of 4 per court.

All guests **MUST** be tagged to your booking when you select a playing partner and payment made at the point of booking – by selecting 'guest'.

#### **CLOTHING**

Tennis wear and tennis shoes are the only clothing permitted on court.

# NO – jeans, dresses (ie non-tennis 'day dresses'), football kits, shoes which leave marks, or playing topless, or in undervests.

#### FOOD & DRINKS

Only sports drinks or water, in sealed containers (no glass), are allowed on court, together with sports snacks.

No gum should be chewed on court.

#### Communication

All our members agree to have their information stored by the club, and contact details to be distributed to other members for competition and league purposes. Members also agree to receive information from the club by email.

#### **Club Policies**

All members also agree to follow our standards and policies which can be found at <u>http://www.wltc.co.uk/about/club-policies/</u> and include:

WLTC Code of Conduct WLTC Diversity and Inclusion Policy WLTC Safe Guarding Policy